## Citrix Cloud: Apps and Desktops Launch Preference

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## Summary

For Citrix Cloud access, **Citrix Workspace App (CWA)** "Full client" is recommended for optimal performance. However, **Use web browser** may have been selected instead of "Already installed" during initial detection dialog:



While functional, web browser "HTML5" client does not support all features compare to CWA. If your

Citrix sessions are launched in browser tabs but you have Citrix Workspace App installed, please follow instruction in this document to switch to use CWA.

## How to switch between Web Browser and Citrix Workspace App

Once login to Citrix Cloud

1. Click on the Account button, then ACCOUNT SETTINGS

📣 Invesco	Q Search Workspace	
		Account Settings
Good evening, Thursday, February 01, 2024		About Citrix Workspace

2. Left pane: ADVANCED, the current method is "web browser". Click USE CITRIX WORKSPACE APP

		Edit Profile Regional Settings Tools	Advanced Apps and Desktops Launch Preference
	Edit Profile	Advanced	Launch your apps and desktops with the app or with your web browser.
Ţ	Regional Settings		Current Method: Apps and desktops will launch in your <u>web brows</u> er.
	Tools		
	Advanced		Use Citrix Workspace App

\*\* Select Use Web Browser if switching from Citrix Workspace App

3. Click **OPEN** to run Citrix Workspace Launcher if pop-up is displayed. Otherwise, click **ALREADY INSTALLED** if detection fails

ł	This site is trying to open Citrix Workspace Launcher. https://invesco.cloud.com wants to open this application.
	Always allow invesco.cloud.com to open links of this type in the associated app
	Open
Jı a	ust a moment, we're detecting if Citrix Workspace is Iready installed.
Ji a If P	ust a moment, we're detecting if Citrix Workspace is Iready installed. Citrix Workspace is detected, you will see a window in a few seconds. lease chose Launch Application.
Ji a If P	ust a moment, we're detecting if Citrix Workspace is Iready installed. Citrix Workspace is detected, you will see a window in a few seconds. lease chose Launch Application. no window appears, proceed to download.
Ji If P	ust a moment, we're detecting if Citrix Workspace is Iready installed. Citrix Workspace is detected, you will see a window in a few seconds. lease choose Launch Application. no window appears, proceed to download.

4. Click ADVANCED again to verify launch method

Launch your apps and desktops with the app or with your web browser.				
Current Method:				
Apps and desktops will launch in your Citrix Workspace app on your device (Recommende	ed).			
Verify connection				
Use Web Browser				

5. Left pane: Click HOME to return to home page

