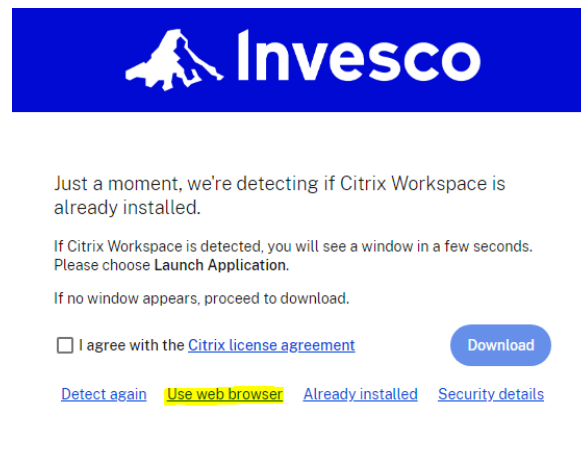# Citrix Cloud: Apps and Desktops Launch Preference

2024-02-01

Summary

For Citrix Cloud access, **Citrix Workspace App (CWA)** "Full client" is recommended for optimal performance. However, **Use web browser** may have been selected instead of "Already installed" during initial detection dialog:
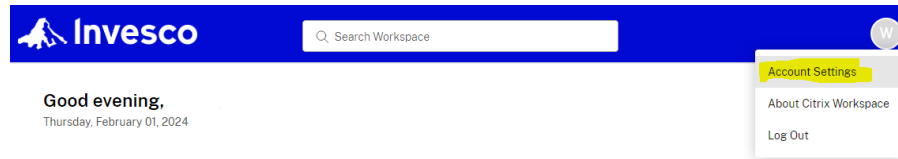

While functional, web browser "HTML5" client does not support all features compare to CWA. If your Citrix sessions are launched in browser tabs but you have Citrix Workspace App installed, please follow instruction in this document to switch to use CWA.
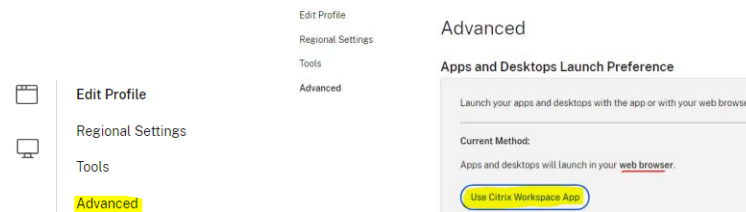
How to switch between Web Browser and Citrix Workspace App

Once login to Citrix Cloud

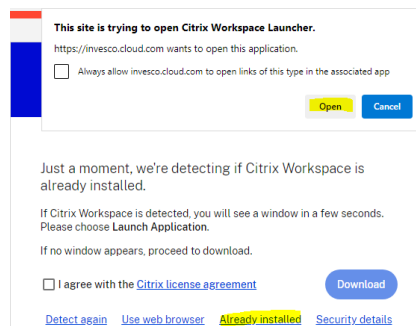1. Click on the **Account** button, then **ACCOUNT SETTINGS**

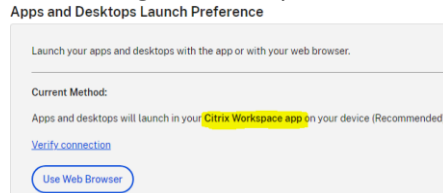2. Left pane: **ADVANCED**, the current method is "web browser". Click **USE CITRIX WORKSPACE APP**

   ** Select **Use Web Browser** if switching from Citrix Workspace App

3. Click **OPEN** to run Citrix Workspace Launcher if pop-up is displayed. Otherwise, click **ALREADY INSTALLED** if detection fails

4. Click **ADVANCED** again to verify launch method

5. Left pane: Click **HOME** to return to home page